

NORDIC TOURISM COLLECTIVE



- In cooperation with the National Tourist
 Offices, destinations DMOs, hotels, DMC 's
 and transportation companies
- Encourage collaboration opportunities for members in the Baltic and Nordic region
- Promote the sustainable development of the Baltic and Nordic region
- Specialise in representation services for the Nordic and Baltic region in the UK Market
- Providing networking, communication and business opportunities.

About us - UK Market Experts

- Many years of experience developing sustainable tourism in the Nordic and Baltic region
- Champions of promoting nature tourism and sustainability in the region
- Long working history and engagement on the UK B2B market. Well connected with UK industry, tour operators, agencies and other associations
- Andy Marketing and communications
- Paul Procurement/Product development
- Passionate about the region, the people and the cultures in the Baltics

Close collaboration with Visit Estonia and LIAA



Agenda

NORDIC TOURISM COLLECTIVE - Who?

Baltic Nature Tourism activity 2023

Newsletters & Trade communications

- Fam trips
- Webinar
- UK receptions
- Nordic Workshops

UK Market Update

Trends and observations

Baltic Nature Tourism Activity 2024

- Marketing
- UK reception
- Events
- Other activities



Activity 2023 - Newsletters & trade communication















Activity 2023 - Fam trip Oct 2023



NAT-TOUR-EXPO

: Nature Tourism presents the very best of nature and outdoor tours and activities from across Latvia stonia. Choose from the wide variety of nature and outdoor tours on offer, each safely taking you into wild and untouched nature.

TOUR OPERATOR/MEDIA FAM TRIP October 5 - 6, 2023

ing point: loby AC Marriott

p guide: Valdis Ceics ph. +371 20302261

es/shoes: Rain jackets, waterproof shoes. Those who fly with Zerglis – please wear shoes that would ot fall to the ground. If a person's weight exceeds 115 kg, a system with a seat is used. ther forecast: Possible rain and wind, with temperatures ranging from 10 to 11 degrees Celsius. You eel the autumn in the air

ber 5th, 2023

Departure from Marriot for Gauja National Park, Meeting Valdis Ceics, nature



Guided walk on a scenic nature trail in the ancient valley of the Gauja River.

A one-hour-long (3 km) walk along the bank of the ancient valley of the Gauja

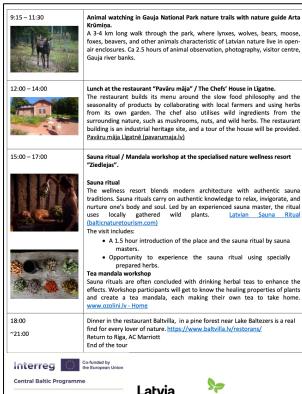
River, offering a view of a medieval castle and the up to 90 m deep river valley. The walk provides some of the most beautiful sights in the national park, opening up from Paradise Hill over the wild ravine of the rivulet Vējupīte and sandstone cliffs. The landscape is dominated by sloping forests, ferns, oaks, and broadleaf forests. The area is a popular site for observing the coloured leaves in autumn. We recommend wearing hiking shoes and outdoor clothing.



"Zērglis" – a zipline ride over the Gauja River valley.

A zipline ride on a cable car track 55 meters above the Gauja River, reaching speeds of up to 60 km/h. The "Bungee Sigulda" team, which developed the attraction, has over 26 years of experience in extreme sports and excels in high safety standards and professionalism. The flight takes place in pairs and lasts about 10 minutes. Passengers are placed in a horizontal harness system. If the weight exceeds 115 kg - in a seated system. Weather-appropriate clothing and shoes that do not fall to the ground should be worn. https://siguldaadventures.com/en/zipline

Sigulda cable car over the Gauja River valley. The Sigulda cable car offers a journey over the Gauja River valley, allowing passengers to admire the magnificent landscape. Suspended 43 meters above the ground, the Sigulda cable car connects both banks of the River Gauja, spanning a width of 1020 meters, https://siguldaadventures.com/cablecal 13:00 - 14:00 Lunch at the restaurant "Zeit" in Līgatne. https://zeit.lv/ Restaurant ZEIT is located within renovated quarters of the former Ligatne Paper Mill which is a popular industrial heritage site now housing a hotel and facilities for concerts, team building and other events After lunch, departure for accommodation at the "Kārļamuiža" country hotel, a charmingly renovated 18th-century manor surrounded by a landscape park and an old apple orchard. The hotel is situated on the bank of the deep Amata river valley, and the river is a popular water tourism destination in spring with high waters and rapids. The hotel owners also offer hikes. Nordic walking, and other nature activities. Kārlamuiža country hotel 16:00 - 17:30 Guided hike along the Amata River in the landscape park. A ca3km guided walk through Kārļamuiža Landscape Park along the River Amata offers inspiring views of some of the largest Devonian rock formations and cliffs in the ancient Gauja River valley. On the banks of the Amata River mighty slope forests spread, which are protected biotopes of European importance. The river serves as a salmon run-through for migrating salmon and trout during autumn. Interesting fossils of Devonian armadillos can be found in the river sands. Protected plant species can be found on the river banks. In autumn, you can see a protected plant - perennial Honesty, as well as various species of mushrooms. The Amata trail is a good spot for mushrooming. Return to "Kārļamuiža" country hotel. Free time Dinner with "Gatavo dabā" / Cooking in Nature Preparing a dinner meal using wild ingredients with Renars Purmalis, a chel specialised in wild foods. With a deep connection to nature and a desire to go beyond traditional camping meals, he brings delicious and aesthetically pleasing dishes to nature locations, making every adventure a memorable Seasonal menu: meat or fish with vegetables, mushrooms, salads, and apples nicked in the hotel apple orchard. Home-baked bread with hemp butter and gray pea lecho. The meal will be accompanied by the chef's story about the Accommodation in "Kārļa muiža" country hotel October 6th, 2023 8:00 - 8:30 Breakfast in the hotel 08:50 Departure



OPERATOR & MEDIA FAM TRIP October 5 - 6, 2023

The Group Company Nature Travels Ltd **Baltic Travel Group** ANWB Reizen Jacobs Media Group Travelbee

Dinner in the restaurant Baltvilla, in a pine forest near Lake Baltezers is a real find for every lover of nature. https://www.baltvilla.lv/restorans/

NAT-TOUR-EXPO





This activity was supported as part of CB0100030, an Interreg Central Baltic Programme 2021-2027 project co-funded by the European Union and Latvian Tourism board.

Activity 2023 - Webinar October 2023



WEBINAR Nature tourism

Online, Thursday 19th October 2023, 09:00 GMT / 10:00 CET

Our nature tourism experts from across the Baltic and Nordic region discuss the emergence and development of naturebased holidays and how experiential travel is now such an important and often-requested option for our customers today. We see and hear of the latest products to emerge in the sector and expected developments in the future, all part of the journey towards sustainable travel.

Panelists:

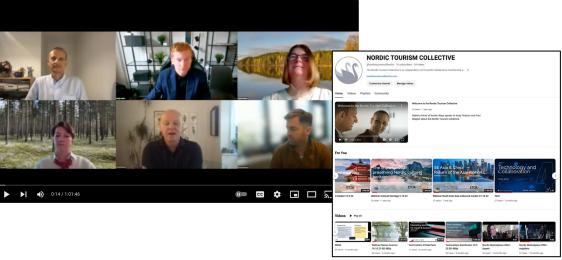
- Asnate Ziemele, President, Baltic Nature Tourism, Latvia & Estonia
- Matijs Babris, President, Latvian Nature Tourism Association
- Sylvia Adams, Founder, Amazing Nature Scandinavia, Sweden
- Åsmund Bakke, Owner, Folgefonni Glacier Team

Andrew Fairburn - Nordic Tourism Collective, Moderator
Paul Wagner - Nordic Tourism Collective, Moderator



NATURE TOURISM WEBINAR 19th October 2023

200+ Registrations



Activity 2023 - UK trade reception - Sept 2023

Breakfast reception London 21st Sept 2023

Invitations were extended to UK tour operators and travel agents with an interest in learning more about and selling nature-based and experiential holidays. A central London venue was arranged with presentations given over breakfast. This was then followed by an open workshop where tour operators and agents could meet with Latvian nature-suppliers individually.



Kārļamuiža - North Latvia (Gauja National Park) Liepupe Manor Pizā - West Latvia Baltic Nature Tourism Angela Shanley Associates
Baltic Holidays
Baltic Travel Company
Charitable Travel
Crescent Associates
Darrell James Travel

Happytours International Rail

Jules Verne

Expedia

Kew Bridge Travel

Mail Metro Media

Malton Inflight Ltd

Miki

Ramblers

Reliance Tours

S N Travel

Secret Escapes

The Ultimate Travel

Company

Travco

Travel Agenda

Travel Mole

Travel Weekly

Trotting Sole Travel

Webbeds

TRADE RECEPTION
London
21st Sept 2023

'Town & Country'

35 UK operators 8 Latvia suppliers 4 Nature tourism

Activity 2023 - UK trade reception - Nov 2023

















Christmas reception

Christmas breakfast reception for tour operators and travel agents at Browns restaurant in Covent Garden, London

Combining Tallinn with activities in the Estonian countryside and coastal regions. With nature and the forests within easy reach, there are many ways to enjoy a Tallinn-Plus experience!

Estonian Nature Tourism participated and was represented by Marilin Pehka

Visit Estonia
TRADE RECEPTION
London
18th Nov 2023

'Tallinn & beyond'

32 UK operators Estonian Nature Tourism

Activity 2023 - Nordic Marketplace Feb 2024





One of the most important B2B workshops in the Nordic and Baltic tourism calendar.





Key suppliers from the Nordic and Baltic region and leading buyers including European and global tour operators, agents, wholesalers, OTA's and DMC's NORDIC TOURISM COLLECTIVE Nordic Marketplace Copenhagen 19th Feb 2024

250+ delegates
All Nordic & Baltics
European &
International buyers

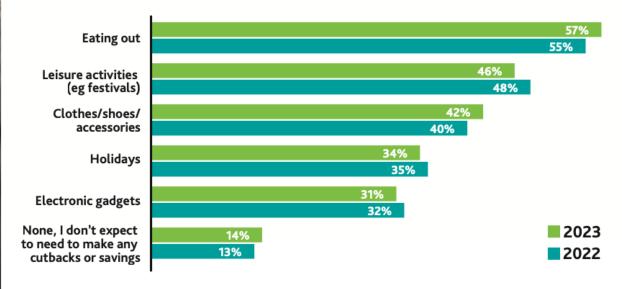


UK barometer

- The UK market remains resilient
- Despite economic constraints, the UK consumer continues to show keen interest in exploring new destinations
- New experiences and cultural experiences are driving the UK Outbound market
- Holidays remain a priority for consumers again in 2024
- Consumers are cutting down on their leisure activity at home but not so much on travel



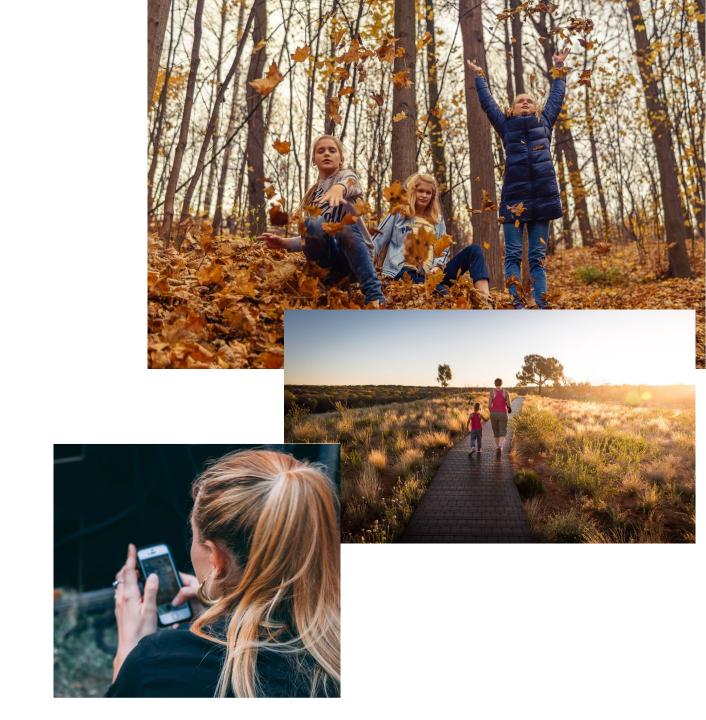
WHERE PEOPLE PLAN TO REDUCE THEIR SPENDING TO COVER THE RISING COST OF LIVING



UK trends

- Travel companies are increasingly offering personalised travel experiences, tailoring trips to individual interests
- Health and wellness-focused travel experiences have gained popularity as travellers seek activities that promote physical and mental wellbeing
- The demand for adventure and experiential travel continues to rise. Travellers seek adrenaline activities and immersive experiences
- National Trust, the UK Charity promoting the preservation of land of historic interest including parks, gardens and Nature Reserves

Membership is: 5.95m people in the UK



Nature & soft activity specialists - Product

There are many operators and agents that promote and specialise in **soft adventure products and programmes**

- Small specialist operators
- Mainstream holiday operators

These have wide appeal, including

- Hiking/bog walking
- Cycling
- Kayaking
- Sailing
- Fishing
- Bird watching
- Winter touring
- Kids adventure
- Yoga

And attract **several target markets**:

- * Families
- * Multi-generationa
- * Walking/cycling communities
- * Nature/birdwatching affiliations & groups
- * Younger couples and friends

SWOT Analysis of UK Market

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Strengths

- Strong travel culture
- Well established structure of tour ops and travel agencies
- Really strong tourism connection in Europe and beyond

Weaknesses

- Geopolitical sensitivities
- Currency volatility
- Environmental impact

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Opportunities

- Emerging destinations
- Sustainable travel initiatives
- Technological advancements

Threats

- Global pandemic
- Economic downturns
- Intense competition

Seeking value-for-money

- Cost is still key when booking a holiday, UK travellers are looking for value for money
- Quality products and services at affordable prices
- Over a quarter of UK travellers have budgeted to spend more on travel in 2024 compared to 2023
- 41% will spend the same
- High-income households still have disposable income
- Impact on the environment is increasingly a concern but the rising cost of living is hampering consumers' good intentions



The UK search for escapism & authentic experiences

- Expected growth in adventure travel between 2019 to 2026 is 13.3%
- · Walking tourism has high potential with Adventure seekers increasingly opt for walking activities in itineraries.
- The United Kingdom, Germany, and France are the most important European source countries for wildlife tourism
- Wildlife watching is becoming increasingly popular among British tourists.
- The United Kingdom is the largest European wildlife tourism source country.
- The length of stay for the average British international traveller is 10 nights.
- The most profitable age-group is between 25 and 55 years old, with little difference in expenditure within this age range.
- There is a decreased demand for luxury goods and services regarding accommodation
- Accommodation for tourists needs to provide necessities, basic hygienic standards and free of bugs.!
- · Tourists want to be taken off the beaten track and look out for wildlife in alternative ways.

Seasoned travellers and sustainable holidays

Why would Baltic Nature holidays be attractive to many UK travellers?

- Away from the crowds
- Away from the heat
- Cold Tourism = Looking North
- Too hot, safety concerns
- Locally sourced foods
- Better value for money
- Away from the media
- At one with nature
- A healthier holiday



The UK market - to sum up

- Both consumers and the travel trade are confident about travel prospects in 2024 despite the economic challenges.
- The recession is having a lesser effect on the high-end market and so there are **opportunities for quality**, **specialist and high-end products and programmes**.
- Ukraine conflict has little impact on customers intentions however there is still plenty of media coverage
- The most popular types of non-beach holidays are nature, soft adventure and gastronomy.





Newsletters & trade communication

- Q1 included Easter, bird and bear watching, birding tour, Dviete floodplains, 5th Season Sooma, birch and maple, hiking and cooking..
- Q2 ideas? A guide to the Latvian and Estonian nature regions?
- Q3 ideas? Sustainable Baltics, including biodiversity and local community?
- Q4 ideas? Nature accommodation options, hard adventure options?

What are your views?

Events 2024

Baltic Nature Tourism and LIAA B2B UK Market reception

- At the Latvian Embassy in London
- On the 18th April Afternoon reception
- With a taste of Latvia (LIAA)
- UK tour operators, travel agencies
- Baltic Nature Tourism suppliers, Air Baltic, couple of LIAA suppliers
- Presentation of Latvian Baltic Nature suppliers
- Mingling and discussions between operators and suppliers

Baltic Nature Tourism and LIAA B2B Media breakfast

- At intimate Central London venue on 16th May
- 3 or 4 journalists
- Representatives from Baltic Nature Tourism and LIAA
- Couple of Nature suppliers

Fam-trips from UK - 2024

Fam Trip 1

- Spring
- 4-6 UK operators/agents
- Destination: Latvia?
- Theme? Soft adventure

Fam Trip 2

- Summer/autumn
- 4-6 UK operators/agents
- Destination: Estonia?
- Theme? Wild adventure

Dedicated Nature Tourism Webinar

• Traditional webinar where Baltic Nature Tourism is on the panel with other Nordic suppliers

Or

• Pre-recorded virtual Fam-Trip, or more Nature Tourism suppliers showcase their products, followed by discussions on the importance of the Nature tourism sector

Your feedback and thoughts welcome!



Other potential activity 2024

Tour Operator Office visits

- Prearranged visits to key operators 1 hour presentation and discussion, 3 per day
- Have the ears and full concentration of the operator
- Multiple team members from the operator can join
- Focus on main product interest of each operator

Roadshows to meet local travel agents and tour operators with Travel Bulletin or Travel Gossip

- Visit other areas in the UK apart from London area to introduce products face to face
- 1 to 1 meetings for maximum engagements, up to 20 meetings in a day

Travel Agent engagement - Via our partners at Jacobs Media and Advantage Travel

- Advertorial in travel trade papers
- Agency competitions
- Campaign to all travel agency members, solus emails

Media Solution Creative Campaigns with Expedia or Kayak

- Engaging with a huge UK traveller audience
- Produces immediate results in terms of bookings and turnover

Any thoughts?

US & Asian operator engagement

Most of the international incoming operators have their European head office in London

Markets operated through London:

- · US Market extremely strong in 2024
- South America Some markets now developing strongly
- India Continues to grow with impressive numbers
- South Korea/Malaysia/Singapore/ Thailand Performing well
- Japan Slow recovery
- · China Different signals but will start to return in 2024
- Australia steady

All markets have FIT production and have interest in the Baltic and Nordic region

UK Market and Collaboration with NTO's

NORDIC TOURISM COLLECTIVE enjoys a close collaboration with the Baltic NTO's:

- Represents Visit Estonia on the UK Market
- Works closely with LIAA on UK market projects
- Co-hosted the Baltic Sea Forum and Workshop together











Thank you for your time!